City of Grand Rapids Vehicle Storage Facility

**General Information**

The Vehicle Storage Facility is responsible for storing impounded vehicles towed to the facility via contract wrecker service.

The Vehicle Storage Facility operates on a twenty-four (24)-hour 7 days a week basis. We store abandoned/impounded vehicles to keep our roads and neighborhoods safe and clear. Phone: 616-456-3403 select impound desk prompt.

Vehicles get towed for some of the following reasons:

* The vehicle is deemed unsafe to drive
* The vehicle is not registered or has an expired registration/license
* The owner’s driver license is expired
* Other reasons deemed by the Grand Rapids Police Department

**Retrieve an Impounded Vehicle**:

If your vehicle has been impounded by our City, you **must** come to the City of Grand Rapids Police Department located at 1 Monroe Center St NW, Grand Rapids, MI 49503 to release a vehicle. Phone: 616-456-3400. The Vehicle Storage Facility will not be able to release your vehicle without paperwork from the Police Department.

We require:

* The owner of the vehicle to be present or a signed notarized letter authorizing the release to a party other than the owner
* Proof of registration
* Proof of insurance
* Vehicles that are not safe for the road must be towed out by a flatbed tow truck
* All fees must be paid at the Police Department prior to release. We do not collect fees at the Vehicle Storage Facility

**Auction:**

Unclaimed abandoned and/or impounded vehicles that are not claimed may become eligible for auction. To see our auction information, please check the Grand Rapids Press or Merritt Auctions. All sales are final and sold as is with no warranty or guarantee. Should you require ADA assistance, please call 616-456-4665 two hours prior to the auction.